

Repairs & Tickets overview

Use Repairs & Tickets to create a complete intake record and open the Repair Profile.

The current intake follows six steps: customer, category, device, issues, intake details, and pricing. After creation, use the profile to edit allowed details and move through Repair Information, Review & Settle, and Return Device.

Continue through Repair Operations

- [Dashboard and history](#)
- [Repair work and status](#)
- [Payments, documents, and closeout](#)
- [Repair settings](#)

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