How to edit device, category, issues, and problem description

Open the Repair Profile and use the edit button beside the information being corrected.

1. Edit the device name, IMEI or serial, and bin.
2. Select the correct device category.
3. Add configured or custom issues and remove mistakes.
4. Update the customer-reported problem description.
5. Save each dialog before leaving.

Core details may be locked after delivery. Reopen through the supported workflow instead of changing a completed record without context.

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