How to delete a repair safely

Delete only duplicate, test, or truly erroneous repair records. Use status, refund, and close workflows for real customer repairs.

1. Open Repair List and identify the exact ticket.
2. Review customer, device, payments, invoice, parts, and status.
3. Resolve any external payment or inventory consequences first.
4. Select **Delete** and confirm.
5. Verify the record is removed.

Deletion can remove important operational history and may not reverse processor, accounting, or inventory activity.

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