How to close a completed repair

1. Confirm all work, parts, and checklists are complete.
2. Verify repair status and device handoff.
3. Review total, payments, and balance due.
4. Collect required payment or follow the approved unpaid-repair action.
5. Select the close-and-return action.
6. Verify the repair shows closed and delivered as intended.

A repair may be fixed before it is paid or delivered. Closing should reflect the real operational and financial outcome.

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