

3. Repair Labels

Print a repair label manually or automatically.

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How to print a repair label

A repair label helps staff match the physical device to the correct ticket.

1. Confirm DYMO is enabled on the current computer.
2. Open the Repair List action menu.
3. Select the label-print action.
4. Review customer, phone, date, problem, and serial information.
5. Print and attach the label according to device-safety policy.

Automatic label printing can also be enabled when creating a ticket or in Repair Settings.