

How to read the repair pipeline

The pipeline shows the number and percentage of repairs at each operational stage.

- **Open:** Active repair records.
- **In shop:** Devices currently held by the store.
- **Fixed:** Repairs marked successfully completed.
- **Ready:** Devices ready for customer pickup.
- **Delivered:** Devices handed back to the customer.

Use the pipeline to find bottlenecks—for example, many fixed devices with few deliveries may indicate a pickup or customer-contact problem.

Revision #1

Created 2026-09-13 03:04:28 UTC by Sunny

Updated 2026-09-13 03:04:29 UTC by Sunny