

How to Process a Partial Receipt Refund

After loading the original receipt into the refund workflow:

1. Review all eligible receipt lines.
2. Delete every item that is not being returned.
3. For a multi-quantity line, keep only the quantity actually returned.
4. Confirm the refund total, tax, discounts, and tender.
5. Complete checkout and provide the refund receipt.

RepairNest POS tracks refunded quantity. A product line can be refunded only up to the quantity originally sold; a fully refunded item cannot be refunded again.

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