

How to review Cash Discount or Dual Pricing before going live

Before using Cash Discount or Dual Pricing with customers, verify the complete checkout and receipt experience.

Pre-launch checklist

- Confirm the program is enabled for the correct location.
- Verify the percentage or fixed amount.
- Confirm which tender types are treated as cash.
- Review how tax is calculated with the adjustment.
- Test cash, credit, and debit transactions when supported.
- Confirm prices and adjustments are clearly shown at the register and on receipts.
- Train employees to explain the pricing difference accurately.

Cash Discount and Dual Pricing programs may be subject to laws, disclosure rules, and payment-processor requirements. Obtain appropriate guidance before enabling the program.

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