5. Cash Discount and Dual Pricing

Configure supported cash-versus-non-cash pricing programs.

- How to configure a cash discount
- How to review Cash Discount or Dual Pricing before going live

How to configure a cash discount

Cash Discount settings define the adjustment offered for eligible cash payments in supported configurations.

Configure the program

1. Open **Settings > Cash Discount**.
2. Select **Edit** and complete any required authorization step.
3. Enter the program name.
4. Choose a percentage or fixed adjustment.
5. Enter the percentage or amount.
6. Review how the adjustment is applied and whether taxes or debit payments are included.
7. Select **Update**.
8. Test both a cash and non-cash checkout.

Some options are controlled by the configured program or integration and may not be editable from this page.

How to review Cash Discount or Dual Pricing before going live

Before using Cash Discount or Dual Pricing with customers, verify the complete checkout and receipt experience.

Pre-launch checklist

- Confirm the program is enabled for the correct location.
- Verify the percentage or fixed amount.
- Confirm which tender types are treated as cash.
- Review how tax is calculated with the adjustment.
- Test cash, credit, and debit transactions when supported.
- Confirm prices and adjustments are clearly shown at the register and on receipts.
- Train employees to explain the pricing difference accurately.

Cash Discount and Dual Pricing programs may be subject to laws, disclosure rules, and payment-processor requirements. Obtain appropriate guidance before enabling the program.