What Is Layaway?

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Layaway records a customer’s planned purchase, payments, remaining balance, due date, and fulfillment status. It lets the store collect a deposit or a series of payments before completing delivery.

Why it helps

- Turn customer interest into a documented commitment.
- Make higher-priced products easier to purchase over time.
- Keep every payment, balance, statement, and receipt together.
- Offer preorders or prepaid sales for merchandise that arrives later.

Use your store policy to explain deposits, deadlines, cancellation fees, refunds, and when merchandise becomes reserved.

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