

Language Troubleshooting

Resolve missing, unchanged, or unexpected interface-language behavior.

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The Language Did Not Change After Saving

1. Confirm the employee profile was saved successfully.
2. Verify the Language field shows English, Arabic, Spanish, or French.
3. Refresh the interface or sign out and sign back in.
4. Make sure you edited the employee who is currently signed in.

If the problem continues, ask an authorized manager to reopen the employee record and save the preference again.

Some Business Information Was Not Translated

The language feature translates supported RepairNest POS interface text. It does not automatically translate user-entered business data.

The following may remain in the language in which they were entered:

- Product and category names
- Customer names and notes
- Repair descriptions
- Custom policies and receipt text
- Payee, vendor, and employee names

Edit custom content separately if your business needs translated versions.

Language and Localization Troubleshooting

The preferred language is missing

RepairNest POS currently supports English, Arabic, Spanish, and French.

The interface returned to English

Confirm the signed-in employee has a supported Language saved. English is the fallback when no valid preference is available.

Arabic alignment looks different

Arabic uses right-to-left presentation where supported, so navigation and layout direction may change intentionally.

Another employee sees my language

Have that employee sign in and confirm their own profile contains the correct language.

A label is still in English

Some custom or newly introduced content may not yet have a localized value. The underlying workflow remains available.