Employee Language Preferences

Assign a different language to each employee and understand what changes after sign-in.

- How to Set a Language for Another Employee
- How Employee-Specific Language Preferences Work
- Employee POS Language vs. Customer Language
- How Language Preferences Work on Shared Registers

How to Set a Language for Another Employee

1. Open the employee list with the required permission.
2. Edit the employee.
3. Find the **Language** field.
4. Select English, Arabic, Spanish, or French.
5. Save the employee record.

The selected language becomes part of that employee’s profile and is applied when the employee signs in.

How Employee-Specific Language Preferences Work

Each employee can have an independent language preference. On a shared register, one employee can work in Arabic, another in Spanish, another in French, and another in English.

When an employee signs in, RepairNest POS reads the language saved in that employee’s profile and applies it to the interface. If no supported preference is found, English is used as the default.

This lets a multilingual team share the same POS without changing one company-wide language every time the user changes.

Employee POS Language vs. Customer Language

The employee’s **Language** preference controls the RepairNest POS interface used by that employee.

A customer-language field, where available, describes the customer’s communication preference. It does not automatically change the signed-in employee’s interface.

Keep these concepts separate: choose the employee language for software navigation and use customer information to support customer communication.

How Language Preferences Work on Shared Registers

1. Make sure each employee profile has the correct Language and Appearance.
2. Have the current employee finish or save their work.
3. Sign in as the next employee.
4. Confirm the interface changes to that employee’s language and visual mode.

The current device may temporarily remember the most recently applied locale, but employee sign-in reapplies the language stored with the employee profile.