3. General Policy and Currency

Configure the fallback business policy and currency display.

- How to create or update the general business policy
- How to generate or improve a business policy with AI
- How to change the currency symbol and its position

How to create or update the general business policy

The general policy is the location-wide fallback policy. It can appear on supported receipts even when a sale does not include a product with its own item-specific policy.

Write the policy

1. Open **Settings > General**.
2. Find **Policy & Currency**.
3. Enter the general policy in the Policy field.
4. Use plain language customers can understand.
5. Review return periods, warranty language, deposits, exchanges, and other terms that apply to the business.
6. Save the General settings.

Keep the policy useful

- Do not copy a product-specific warranty into the general policy unless it applies to every qualifying transaction.
- Keep important deadlines and exclusions easy to find.
- Review the policy whenever business practices or legal requirements change.
- Have appropriate legal or compliance guidance review the final wording when necessary.

How to generate or improve a business policy with AI

Use the AI policy tools to draft a new general policy or improve the clarity of an existing one. The result is a starting point and should be reviewed before it becomes customer-facing.

Generate a policy

1. Open **Settings > General**.
2. In **Policy & Currency**, select **Generate Policy with AI**.
3. Describe the type of business and the rules the policy should cover.
4. Include important facts such as return periods, warranty limits, deposits, exchanges, and final-sale conditions.
5. Generate the policy and read the complete result.
6. Edit anything that is inaccurate, unclear, or not applicable.
7. Save the General settings.

Improve an existing policy

1. Review the policy already in the Policy field.
2. Select **Improve Policy with AI**.
3. Ask for clearer or more customer-friendly wording without changing the intended rules.
4. Compare the new version with the original and verify that no important term was removed or changed.
5. Save only after the final wording is approved.

Business responsibility: AI assistance does not replace legal advice. Your business remains responsible for the accuracy, legality, and enforcement of the published policy.

How to change the currency symbol and its position

Choose the currency symbol shown by RepairNest POS and whether it appears before or after monetary values.

Change currency display

1. Open **Settings > General**.
2. Find **Policy & Currency**.
3. Select the required currency symbol.
4. Set the symbol position to **Front** or **End**.
5. Save the General settings.
6. Refresh the POS when prompted so the updated display is applied.

Examples

- **Front:** $25.00
- **End:** 25.00 €

This controls how the symbol is displayed. Confirm that taxes, payment processing, and accounting configuration also match the currency your business actually accepts.