# 4. Customer-Facing Screen

Connect and customize the display customers see during checkout and idle time.

- How to connect a customer-facing screen
- How to show product advertisements or custom images
- How to customize the customer-screen idle message

# How to connect a customer-facing screen

Connect a second display so customers can follow supported checkout information without viewing the employee’s full register screen.

## Connect the screen

1. Open **Settings > Customer-Facing Screen**.
2. Open the remote customer display on the second screen.
3. Enter the display ID or connection code shown by that screen.
4. Choose whether the customer display supports touch.
5. Choose whether detailed checkout information should be hidden.
6. Select **Save Connection**.
7. Start a test sale and confirm that the customer screen updates.

The display connection is stored for the device. Configure each register and customer screen pair separately.

# How to show product advertisements or custom images

Choose what the customer-facing screen displays when it is not showing an active transaction.

## Show product advertisements

1. Open Customer-Facing Screen settings.
2. Enable **Product Advertisement**.
3. Save the connection and review the idle display.

This option requires the inventory module and enough products with images. If the account has fewer than the required image-ready products, the option may be turned off.

## Show custom images

1. Enable **Custom Images**.
2. Add and manage the images that should appear.
3. Save and verify the display.

Product Advertisement and Custom Images are alternative idle modes; enabling one can disable the other.

# How to customize the customer-screen idle message

Customize the idle screen so it matches the business and gives customers useful information while the register is waiting.

## Customize idle mode

1. Open **Settings > Customer-Facing Screen**.
2. Find the idle-mode settings.
3. Choose a background image or background color.
4. Enter the heading and subtitle.
5. Choose whether to show the business logo.
6. Adjust text color, font size, and font weight.
7. Configure the permanent message and its speed when available.
8. Save and review the result on the actual customer screen.

Keep text brief, readable from the customer’s distance, and appropriate for everyone visiting the store.