Appearance Troubleshooting

Understand device-specific behavior and resolve unexpected toolbar, startup-page, or tab behavior.

- Why Is My Priority Page Different on Another Computer?
- Why Is Repair Home Missing from Priority Page?
- Appearance and Page Tabs Troubleshooting

Why Is My Priority Page Different on Another Computer?

Priority Page and Page Tabs are saved in the current device/browser. A selection made on the repair counter does not automatically change the preference on another workstation or browser profile.

1. Open RepairNest POS on the affected device.
2. Go to **Settings → Appearance**.
3. Select the desired Priority Page and Page Tabs setting.
4. Save.

This device-specific behavior allows sales, repair, and management workstations to use different startup experiences.

Why Is Repair Home Missing from Priority Page?

Priority Page only lists workspaces available to the current business configuration.

- Repair Home appears when the repair module is enabled.
- Ordering Register appears when the ordering module is enabled.
- Register remains the standard fallback.

If an expected option is missing, confirm the module is active and refresh the software. Access may also depend on the employee’s authorized features.

Appearance and Page Tabs Troubleshooting

The toolbar still shows the old shortcut

Return to Settings → Appearance, confirm Home or Register, save, and refresh if necessary.

The software opens the wrong page

Set Priority Page on that exact device and browser, then save. If a previously selected module is no longer available, the system falls back to Register.

Use Page Tabs is disabled

The feature requires a supported desktop layout. It is disabled on smaller screens.

A page did not become a separate tab

Only supported full workspace routes become tabs. Some dialogs and embedded views remain inside their current page.

I lost unsaved work after closing a tab

Always save, submit, or cancel the task before closing its tab.